

ANNOUNCEMENT

August 13, 2018

SUBJECT: **EUROPEAN CONTACT CENTRE of the YEAR - FINALIST**

World Phoning Group Inc., based in Toronto, Canada, is happy to announce that its wholly owned subsidiary, **WPG Racing Solutions SRL**, (**WPG-RS**) is located in Bucharest Romania has been selected as a “Finalist” for the **ECCCSA – European Contact Centre & Customer Service Awards**;

- **EUROPEAN CONTACT CENTRE of the YEAR - SMALL CENTRE CATEGORY**

WPG Racing Solutions is the worldwide contact centre for **Formula 1™**. It provides year-round fan engagement in 4 languages to over 100 countries around the world.

Wayne Silver, the owner of **World Phoning Group** said; “*We have a wonderful partner to work and have been going “full speed” all season supporting their fans. **WPG-RS** was chosen because we understood their vision and mission to support their passionate fan base with an unprecedented level of support, during, before and after their live events. As part of our commitment, we built a brand-new facility and training centre dedicated to racing, where we immerse all our staff in a new culture and racing language. We have already graduated over 100 “Fan Engagement Specialists”.*

Silver added, “***WPG Racing Solutions** sole mission is to become the leading service provider of fan engagement and support solutions to the racing and esports industries. I am very proud of our entire team at **WPG-RS**. There are literally 1000’s of Contact Centres in Europe in the “Small” Category”. To be judged against our peers by **ECCCSA** and be chosen as a Finalist for their prestigious award is quite an honour. It re-affirms our belief that we have hired and trained the best staff and what they have accomplished is amazing – we look forward to the next phase of the **ECCCSA** Award process when the judges visit our facilities in Bucharest next month.”*

FOR MORE INFORMATION CONTACT

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